



## BUSINESS INTELLIGENCE (BI)

# REPORTING SYSTEM

## ADVANCE VERSION

Providing data and analysis to the motor insurance stakeholders is a key service provided by the MRC. Using our BI data repository, MRC provides a business intelligence tool to all its stakeholders to allow analysis, benchmarking and immediate claims performance monitoring.

### WHAT IS BI

Assisting insurance companies, BI presents industry data for claims, actuarial and marketing teams to analyse performance, areas for improvement and to ensure actuarial departments have essential cost per vehicle data.

In addition, BI being a consolidated data repository also allows it to provide an up to date data feed to any fraud detection system required by any insurance company or any regulatory body. For vehicle manufacturers, BI provides data to analyse areas such as revenue per dealership / branch, parts approved and usage and average claims values per vehicle model.

### FEATURES

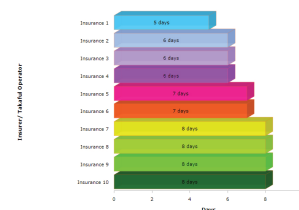
1. Web based system.
2. Real time platform for claims, actuarial and marketing departments.
3. Export data to any format / system.
4. Complete information of data claims.
5. More than 50 reports are available.

### BENEFITS

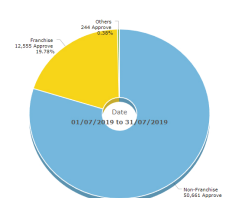
The benefits from the BI system are:

1. MRC is the ONLY place where the complete industry Big Data for motor insurance repair claims is held.
2. It is used as a tool to identify the areas of weaknesses and any untoward or unusual occurrences.
3. Provides up-to-date data claims to core systems by any related body.
4. Real time data platform that automates compliance reporting to meet the needs of all stakeholders.
5. Generate faster reporting for better analysis.

Top 10 Average Days and Numbers of Estimate Approved on 01/07/2019 to 31/07/2019

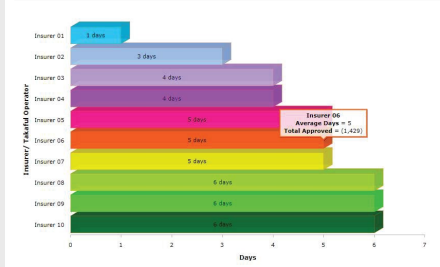


No of Approved Claims (All Claim Type) by Repairer Type on 01/07/2019 to 31/07/2019



# MODULES AVAILABLE FOR INSURANCE COMPANIES

Top 10 Average Days and Numbers of Estimate Approved on 01/04/2021 to 30/04/2021



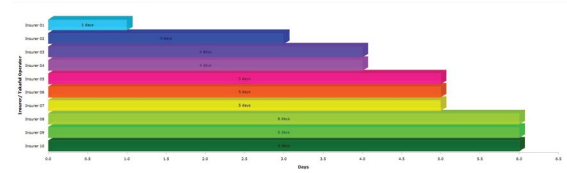
## Dashboard

Bird-eye-view business statistics & performance.

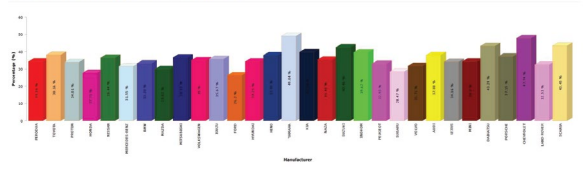
## Days

TAT based on Volume of Approved Estimates and Range of Amount Approved Estimates (\*can be view by year, YTD).

Top 10 Average Days and Numbers of Estimate Approved on 01/04/2021 to 30/04/2021



Percentage Different between Estimates and Approved Amount, by Vehicle Make from 01/04/2021 to 30/04/2021



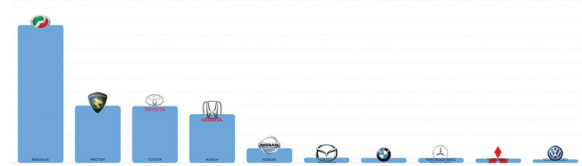
## Manufacturers

Analysis of Manufacturer (Model) based on Total Volume of Approved Estimates (Total Estimate, Total Approve & Total Adjuster).

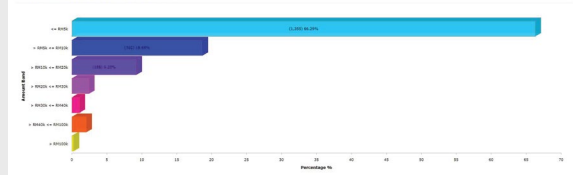
## Parts

Number of parts approved based on Manufacturer and type.

Top 10 Manufacturers by Number of Parts Approved on 01/04/2021 to 30/04/2021



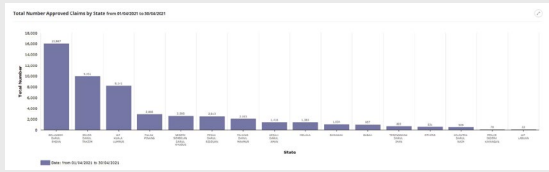
Percentage of Claim by Amount Bands on 01/04/2021 to 30/04/2021



## Band

Range of Amount Approved Estimates based on Volume of Approved Estimates.

# MODULES AVAILABLE FOR INSURANCE COMPANIES

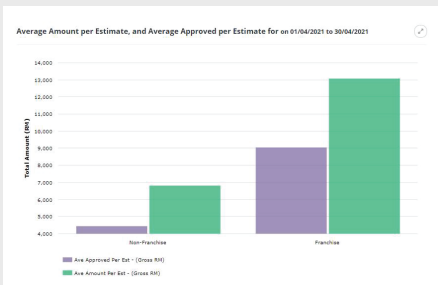
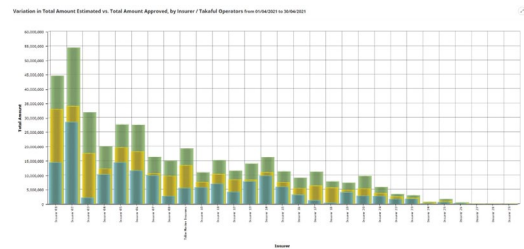


## State

Total Volume of Approved Estimates based on State.

## Insurer

Analysis by Insurer based on Total Volume of Approved Estimates (\*can be view by year, YTD).

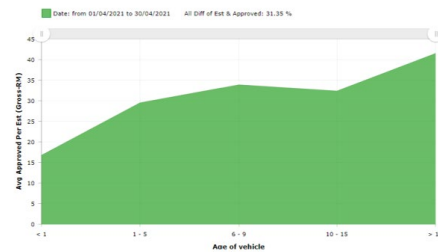


## Repairer

Analysis of Repairer based on Total Volume of Approved Estimates (Total Estimate, Total Approve & Total Adjuster).

## Vehicle

Analysis by Age of Vehicle on information by age of vehicle for branch / dealers included.



# FEATURES AVAILABLE IN BI SYSTEM



Print



View More



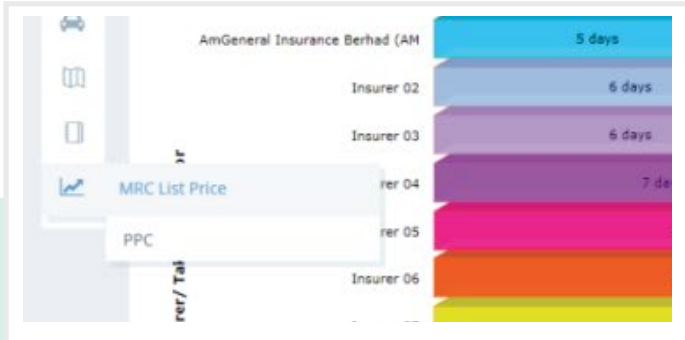
Export  
(Excel & PDF)



Selection of  
Claim of Types

# NEW MODULES IN ADVANCE VERSION

## PPL



#	Part Code	Part Desc	West Price (Best Price)	Alternative Price
1	4048003700	Brake Disc Front LH	RM1688.01 (N/A)	(N/A)
2	4048008100	Brake Disc Front LH	RM669.59 (N/A)	(N/A)
3	4048002800	Brake Disc Front LH	RM449.97 (N/A)	(N/A)

## Claim In Progress

#	Insurer Name	Repairer Name	Claim No.	Reg No.	Veh Make	Veh Model	Approved Value	Status	Estimated	Approved	Claim TAT (Days)	Work Started	% Age	ECD	ACD	K2K Days
1	BERAJA SOMPO INSURANCE BERHAD BHD	PRIMA MERDU SDN BHD	V2077296	PUM20591	MAZDA	2 2015	10,911.38	Approved	22/03/2021	04/04/2021	14	22/03/2021	05/04/2021			
2	BERAJA SOMPO INSURANCE BERHAD BHD	PRIMA MERDU SDN BHD	V2077233	VCF6880	MAZDA	CX-5 2018	1,242.20	Approved	20/03/2021	25/03/2021	6	20/03/2021	21/03/2021			
3	BERAJA SOMPO INSURANCE BERHAD BHD	PRIMA MERDU SDN BHD	V2075916	NEX6580	MAZDA	CX-5 2018	17,246.58	Approved	03/03/2021	10/03/2021	8	03/03/2021	13/03/2021			

- It utilises manufacturers' part numbers and up-to-date retail prices.
- Applying MRC's generic parts descriptions to allow ease of parts identification for the preparation of a repair estimate.
- All information (Part Code, Part Description & Part Price) listed below are accurate to the best of our knowledge.

- Provide facilities to monitor the repair process and communicate with your repairer.
- Search data for selected repairer from dropdown list within a selected date range.
- The available details that can be viewed by insurer are Cycle times, Event and Notes.
- Details are either updated manually or auto-updated from the BodyNet workshop management system.